Vernon College

Assessment Activity/Report Communication Form 2011-2012

Title: 2011-2012 Special Services ADA Evaluations Date of completion: August 15th, 2012 **☑** Assessment Activity Please circle: Report Both **Highlights of data: 1.& 2**. <u>100%</u> of students replied that the Spec. Serv. Director responded to requests and provided accommodations in a timely manner. 3. Once they declared their disability to a counselor, 98% of students said they were referred to Spec. Serv. 4. 100% said the PASS Center Coordinator was friendly and helpful. **5&6.** 100% said the tutors were knowledgeable and helpful and the adaptive equipment was appropriate. 7. 100% of deaf students said the interpreter was polite, efficient, and punctual. 8. 100% said the facility accommodation was handled quickly and efficiently. 9. 95% said the alternate testing site was quiet and convenient. 10. 98% said the examiner at the alternate testing site was punctual, articulate, and professional. 11. 90% said the instructor accommodated their requests in the classroom. Comments: "Vernon College's ADA services are great!" "Need more interpreters for other deaf students." "These special services are a great help." "Need more interpreters" "No complain from Special Services Director" (sic) "Need more note take." (sic) "The open and close of doors in testing center is way to much" (sic) "For every special needs students, I think there needs to be tutors for most subjects that are offered at Vernon College." "Everything is great. Well organized." "This service helped me greatly in my studies and grades." **Use of data:** Continue to monitor ADA testing to ensure that the environment is as quiet and distraction free as possible. Send out an email with information attached informing all instructors of the possible ADA accommodations they may be required to provide. **How associated to Student Success?** Students with disabilities need classroom and testing accommodations to ensure that they are provided an equal opportunity to show their learning. As indicated from the results and the comments above, the accommodations Vernon College is providing is helping students to be successful, despite their disability. Where the report can be found: Special Services Department Submitted by: Deana Lehman_ ____ Date: _10/8/2012 (responsible party)

Received by Office of Institutional Effectiveness: October 9, 2012

Presented to College Effectiveness Committee: January 2013